

Department of Public Works and Environmental Services Office of Building Code Services 12055 Government Center Parkway Fairfax, Virginia 22035-5504

VIRGINIA

November 13, 2000

99-07a

TO: All Architects, Builders, Developers, Engineers, Surveyors and Electrical, Mechanical and

Plumbing Contractors Practicing in Fairfax County

SUBJECT: Change in Business Hours for Public Counters in the Office of Building Code Services

Effective January 12, 2001, the following Fairfax County permit-related customer counters will open to the public at 9:15 a.m. on Friday mornings:

- Permit Application Center
- Licensing
- Site Permits
- Inspection Requests and Records
- Building Plan Review (including Residential Walk-Through)

The new hours of operation will be as follows:

Monday- Thursday 8:00a.m.- 4:00p.m. Friday 9:15a.m.- 4:00p.m.

This change in hours is to provide in-service staff training to enhance the quality of customer service and to improve communication and process coordination. The affected counters are located on the second and third floors of the Herrity Building, 12055 Government Center Parkway, Fairfax, VA. Other permitrelated public counters in the Herrity Building will continue to open at 8:00 a.m. If you have any questions please contact Permits Administration at (703) 324-1555 or (703) 324-1877 (TTY).

SIGNATURE ON ORIGINAL

Zofia A. Zager, Director Office of Building Code Services

ZAZ/vlm

Cc: John Wesley White, Director, Department of Public Works and Environmental Services Michelle Brickner, Director, Office of Site Development Services Audrey Clark, Director, Building Plan Review Division Monica Mongoven, Director, Permits Division